



Currency Guide

# Connecting Currency

Whether you've got a one-off overseas payment to make or regular currency transactions to organise, TorFX can help.

It's easy to assume that using your bank is the simplest way of making currency transfers, but engaging a reputable foreign exchange broker like TorFX can actually save you a considerable amount of time and money.

We don't believe foreign exchange should be complicated. We think connecting currency should be stress-free, simple and cost-effective. In this brief guide we'll show you just how easy using TorFX can be!

# Four Step Guide

Get an excellent exchange rate in four simple steps.

## Step 1 - Open an Account

Opening a no-obligation account with TorFX is really straightforward and completely free. Whether you have corporate or personal currency exchange requirements, simply register online or over the phone and you'll be ready to start benefiting from our unbeatable exchange rates and range of specialist services – all with no transfer fees and 0 % commission.

## Step 2 - Meet your Personal Account Manager

At TorFX we pride ourselves on providing clients with the highest level of customer care and the assurance they need to be confident in the security of their funds.

Consequently, once your account with TorFX is open you'll be assigned a personal Account Manager. This means every time you get in touch you'll talk to the same dedicated individual instead of being passed round a call centre.

Their expertise when it comes to currency trends and market movements, and their knowledge of your specific requirements, ensures that whether you're a personal client looking for expert guidance and support or a corporate client looking to safeguard your company from currency risk, they can help.

## Step 3 - Decide which TorFX Service is Right for You

With TorFX clients can choose from a wide range of foreign exchange services, such as Forward

Contracts (which let you fix a favourable exchange rate up to two years in advance of a transfer) and Stop Loss Orders (which allow you to set a minimum or maximum rate at which to buy your currency). Additionally, if you've got wages to pay or mortgage payments to meet on a monthly or quarterly basis, you may want to consider setting up a hassle-free Regular Overseas Payment plan.

For a full list of our services check out our website or ring us for a chat.

## Step 4 - Make your Currency Transfer

And relax, knowing that your money is in safe hands. Whether this is your first foreign currency trade with us or your fiftieth, you can always be assured of the same high standard of service. We'll keep you up to date through every stage of your trade by phone or email, so you're in the loop from the moment your Pounds leave your pocket to the moment the Euros land in your account.





### **It is a pleasure to deal with TorFX!**

I have been buying Dollars through TorFX for about 6 years now and would not try anyone else. The person I deal with is always very helpful and honest and gives me information which helps me a great deal in deciding the best times to buy. I find their rates compare very favourably with other companies and I have already recommended them to my friends and will continue to do so.

**Neil Bowerbank**

### **So very helpful!**

We would like to take this opportunity to thank the TorFX team for the excellent service they provided. Our Account Manager was my "voice in the dark", her professional approach coupled with a fabulous sense of humour made for smooth and easy transactions, ensuring that everything was completed at the correct time. We would not hesitate to recommend this company, you are in safe hands.

**Jackie Williams**

### **Excellent service and great rates**

We have been using TorFX for regular transfers every month for the last three years. During this time I have found the staff to be extremely helpful and efficient. Having one contact to deal with means you get personal service. When that person is not available someone else steps in and deals with any queries you may have. The online transfer facility means I can transfer money when it is convenient to me. We cannot recommend TorFX highly enough.

**Ronald and Mary Smith**

# Client **Reviews**

What our customers had to say about us.



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